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## APPLICANTS

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## \*\* CONTINUING DATA \*\*\*

*- none -*

## \*\* FOREIGN APPLICATIONS \*\*\*

*- none -*

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 10/03/2001

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY	SHEETS DRAWING	TOTAL CLAIMS	INDEPENDENT CLAIMS
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after allowance	CA	7	425	5
Verified and Acknowledged	<i>Loren Turina</i> Examiner's Signature	Initials			

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## TITLE

Customer satisfaction through customer identification and service-time measurement

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